

CONDITIONS OF SALE FOR SKIPASS 2023-2024

1. Travelers are required to observe the rules issued by the competent authority in the interest of safety and regularity of transport, as well as any other particular provisions that, in order to avoid incidents, may be given in special circumstances by the facility's agents.
2. Travelers must obtain a ticket before taking a seat on the vehicle. The ticket must be, upon request, presented to the personnel of the chairlift, ski lift, or cable car.
3. The facilities operate according to the program established by the Management and as per the schedules displayed at the stations. For maintenance needs or the condition of the slopes or adverse weather conditions, one or more facilities may be kept stationary.
4. The ticket is non-refundable in any case, even for partial or total non-functioning of the facilities due to force majeure or operational needs. The subscription is neither refundable nor replaced in case of injury.
5. The seasonal subscription is valid for all facilities "in operation" according to the schedule and operational requirements and does not entitle the holder to precedence or extraordinary runs.
6. The Seasonal pass is strictly personal and non-transferable. Any abuse will result in immediate withdrawal without the right to a refund, plus the penalties provided by law.
7. The classification of the slopes is indicative, and the skier must responsibly judge whether their skill allows them to use the facility or slope without causing or suffering incidents.
8. The undersigned, as a parent, authorizes the movement of their child/children under the age of eight on the lift facilities (single-seat chairlifts, multi-seat chairlifts, and ski lifts) and assumes full responsibility for any events related to their child's movement.
9. The Management reserves the right to close or reserve certain areas of the Ski Area for events/concerts and to deny access even to Skipass holders.

PRIVACY POLICY

1. The data controller is Mountain Leisure SA – Cantonal 90D, 6565 San Bernardino. You can contact the data controller using the following contact details: Tel: 0041 873 45 36 - Email: info@sbswissalps.com.
2. Your data will be processed to carry out the services related to the purchase of the skipass. Specifically, the processing will consist of: issuing the skipass, verifying its correct use, and administrative accounting purposes.
3. The processing of your data related to the photograph on seasonal passes aims to verify that access to the facilities is carried out by the rightful owner. The comparison of photos with the pass holder is done by service personnel. The data will be processed manually, electronically, and telematically with logics strictly related to the purposes. In particular, the detection of gate passages is automatically performed by the system through the adoption of RFID technology, present inside the Key Card (RFID tag) and on the turnstile itself (RFID antenna); this detection allows indicating the geographical position of individuals through an electronic communication network.
4. The skiing area of Confin is equipped with webcam installations that collect panoramic images. Panoramic images are used solely for tourist purposes and transmitted via the Internet through the website www.sanbernardino-sportarena.com. Regarding images processed for security purposes, you can request the complete and updated information from the data controller.
5. Your personal data will be kept for the time strictly necessary for the execution of the agreed contractual service, in compliance with other civil and tax regulations that may determine additional retention periods.
6. If you believe that your data has been processed unlawfully, you have the right to contact the Control Authority to file a complaint.
7. The provision of your data to the Controller is mandatory for the data necessary to fulfill the purposes indicated in point 2. The failure to provide and consent to the use of the data will result in the impossibility of correctly executing the agreed contract, which therefore cannot be carried out.
8. The Controller does not use any automated decision-making processes concerning your personal data.

The undersigned declares to have read and accepted the sales and data processing conditions.